

# News & views

CONNECTICUT NATURAL GAS

JUNE 2010



Service/Billing  
1-860-524-8361  
HARTFORD  
1-203-869-6900  
GREENWICH

Credit Line  
1-860-727-3034  
1-860-727-3555

Information Line  
1-860-727-3400  
1-800-437-0444

Gas Leaks  
1-866-924-5325

Marketing  
1-860-727-3535  
HARTFORD  
1-888-726-7728  
GREENWICH

Meter Reading  
1-860-727-3400

Web  
[www.cngcorp.com](http://www.cngcorp.com)

Licenses  
CT #S1-392056  
Mech. 1109

Call Before You Dig  
1-800-922-4455

Issue paid for by  
Shareholders &  
Ratepayers



**Operation Fuel, Inc.**

**WE'RE ALL PART OF THE OPERATION.**

**JOIN THE OPERATION!**

Add an extra dollar to your gas bill payment to help a needy working family with their gas bill.

## Anytime access!

[www.cngcorp.com](http://www.cngcorp.com)

It's easy to access important information about your CNG natural gas account from the comfort of your own living room. Visit our Web site at [www.cngcorp.com](http://www.cngcorp.com). Our Web site provides quick access to your bill payment history, provides instructions to sign up for our convenient (and environmentally friendly) e-bill option, shows how to make a one-time payment online, outlines natural gas service turn-on and turn-off procedures, offers information about the many benefits of CNG's popular "no worry" service plans, lists information about applying for energy assistance and CNG's Matching Payment Plan, provides the locations of no-fee natural gas bill payment sites in the community, and much more.

In addition, the CNG Web site provides links to important weatherization programs that can show how to inexpensively cut fuel use to help families better manage their natural gas bill when the next heating season arrives.

Our Web site also provides direct links to Web sites containing information about the natural gas issues and industry, emerging gas technologies and the environment.

Our **Credit Line** also provides automated telephone access for important credit-related information. Call 860-727-3034 or 860-727-3555 anytime and follow the instructions. Have your 10-digit gas account number ready to access your account.



## OUR EMPLOYEES CARRY PHOTO IDENTIFICATION

Connecticut Natural Gas (CNG) reminds customers that its employees carry an identification card with the distinctive CNG logo on it. If you doubt the validity of someone who comes to your home and claims to be an employee of our company, ask to see their identification card and also inquire about the purpose of their visit. Our customer relations department can verify if someone from our company is working in your area. Call us at 860-524-8361.



## Don't forget to change over your natural gas account when planning a move

If you are planning to move this summer, as many families do once the school year ends, be sure to contact our customer relations department so we can close out your existing natural gas account. If you are moving to another residence with natural gas service in our service area, we'll also help set up your new account. Please call us to ensure a smooth account transition.

**860-524-8361** Hartford  
**203-869-6900** Greenwich

## NATURAL GAS BILL PAYMENT SITES

As a customer convenience, **NO-FEE** natural gas bill payments for CNG customers may be made at the following community locations:

### HARTFORD

Express Latino #2, 293 Franklin Avenue; Connecticut State Check Cashing, 876 New Britain Avenue, 1291 Albany Avenue, 3281 Main Street, 161 Albany Avenue, 103 Maple Avenue, 455 Farmington Avenue; Wishing Well Laundromat, 314 Farmington Avenue.

### NEW BRITAIN

Connecticut State Check Cashing, 208 East Main Street; Stop N Save, 860 Stanley Street; Pager Plus, 240 Main Street.

### EAST HARTFORD

Hi Tech Wireless, 579 Burnside Avenue.

### MANCHESTER

Westown Pharmacy, 455 Hartford Road.

### GREENWICH

East Putnam Variety, 88 East Putnam Avenue.

A **roaring fireplace** that burns clean, warms up drafty rooms and is virtually maintenance free? That's the **natural gas log** advantage. Natural gas logs burn with functional efficiency and no cleanup required. For more information about natural gas logs, call **860-727-3085**.

