

News & views

CONNECTICUT NATURAL GAS

APRIL 2010



Service/Billing
1-860-524-8361
HARTFORD
1-203-869-6900
GREENWICH

Credit Line
1-860-727-3034
1-860-727-3555

Information Line
1-860-727-3400
1-800-437-0444

Gas Leaks
1-866-924-5325

Marketing
1-860-727-3535
HARTFORD
1-888-726-7728
GREENWICH

Meter Reading
1-860-727-3400

Web
www.cngcorp.com

Licenses
CT #51-392056
Mech. 1109

Call Before You Dig
1-800-922-4455

Issue paid for by
Shareholders &
Ratepayers



Operation Fuel, Inc.

WE'RE ALL PART OF THE OPERATION.

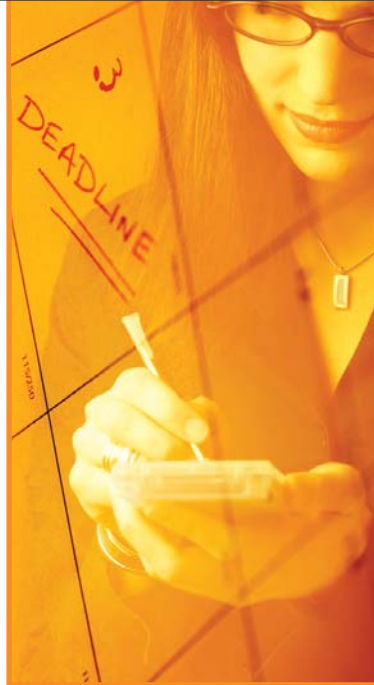
JOIN THE OPERATION!

Add an extra dollar to your gas bill payment to help a needy working family with their gas bill.



Service termination moratorium ends May 3

The state moratorium governing termination of natural gas service ends on Monday, May 3. Families who are having trouble paying their gas bill and who didn't sign up for energy assistance will need to call our customer relations center at 1-860-524-8361 to make a payment arrangement. We want to help you keep the gas on. Call now! For more information about how you can get help with your gas bill, and about other energy issues, contact INFOLINE by dialing 211.



La moratoria para cancelar el servicio finaliza el 3 de mayo

La moratoria estatal que regula la cancelación del servicio de natural gas finaliza el 3 de mayo. Las familias que tienen dificultad para pagar sus facturas de gas y no se hayan registrado para recibir la ayuda para el pago de energía tendrán que llamar al centro de servicio al cliente al 1-860-524-8361 para acordar una forma de pago. ¡Llame ahora mismo! Para más información sobre cómo obtener ayuda para pagar su factura de gas y otros problemas relacionados con el uso de energía, marque el 211 para INFOLINE (Línea de Información).

YOUR RIGHTS

If you are faced with termination of service and wish to receive a copy of your rights as a customer of Connecticut Natural Gas, please call our customer services department at 1-860-727-3034 (Hartford) or 1-203-869-6900 (Greenwich).

SUS DERECHOS

Si se enfrenta con la terminación del servicio y desea recibir una copia de sus derechos como cliente de Connecticut Natural Gas, por favor llame a nuestro departamento de servicio al cliente al 1-860-727-3034 (Hartford) or 1-203-869-6900 (Greenwich).

CALL BEFORE YOU

Dig

1-800-922-4455



The arrival of warm, spring weather also heralds the arrival of the excavation project season. If you are planning a digging project this spring, make sure that either you or your contractor calls the statewide Call-Before-You-Dig (CBYD) hotline at 1-800-922-4455 at least two working days before the digging starts, as required by law. This information allows our company and other utilities to mark out their facilities in the area being excavated. This one call helps prevent injuries and damage to underground facilities. Failure to comply may cause an accident and result in legal penalties! Visit www.cbyd.com for more information.

GET A JUMP ON HEATING SEASON

There's no better time than right now to schedule your annual heating system inspection. Your furnace has worked hard all winter, so it's important to get it ready to operate safely and at peak efficiency again next heating season. There is a charge for this service unless you have a CNG central heater and inspection service plan. Call [1-860-727-3515](tel:1-860-727-3515) (Hartford) or [1-203-869-6900](tel:1-203-869-6900) (Greenwich) to schedule an inspection or to get more information about purchasing or upgrading a CNG service plan that fits your lifestyle.

THE e-bill ADVANTAGE

- No paper billing
- No need to write checks
- Saves on postage
- Helps keep bills current
- Easy signup, and free

Visit www.cngcorp.com

More information, call (860) 524-8361.

GREAT GRILLIN' WITH NATURAL GAS

The grilling season is fast approaching, much to the delight of backyard chefs everywhere. If you're in the market for a gas grill, give us a call and we'll hook you up – literally. A natural gas grill connects directly to your home's natural gas fuel supply, so the gas is there to use when you need it.

No more worries about running out. Call us to get hooked up!

1-860-727-3085

